Data Center Certified Associate Exam FAQ Page

1. **Are there any eligibility requirements to take the DCCA exam?**
    There are no eligibility requirements to take the DCCA exam.

2. **Is the DCCA exam vendor-neutral?**
    Yes, this exam tests based on industry best practices and standards. The exam content is product agnostic

3. **How do I prepare for the exam?**
    To prepare for the certification exam, we recommend taking the learning path titled "Data Center Certified Associate Exam" and review all of the course material and associated assessments for each course. A complete course transcript study guide is also available to you in your certification exam learning path.

    To enroll in the certification exam learning path please follow this navigation:

    Home>About the Data Center Exam>Data Center Exam Development Path

    Click the shopping cart icon to enroll in the development path. Once you have enrolled in the development path, clicking the "My Courses" button is the easiest way to continue your studies.

4. **How long does it take to prepare for the DCCA exam?**
    We estimate that it takes approximately 15 hours of learning time to complete all of the courses in the Energy University Data Center Exam learning path. This does not include the time to take the actual exam.

5. **How long do I have to complete the exam once I purchase and download the exam?**
    Once you download the exam, you have **30 days** to access your exam before it expires. However, please remember that this is a timed exam, so once you access the exam, you have **120 minutes** to complete it.

6. **How do I purchase the DCCA Exam?**
    When you are ready to take the exam, you can register for the exam by following this path:

    Home>About the Data Center Exam>Register for the Data Center Exam

    Note: Once you purchase the exam you have 30 days to submit your exam. Make certain you have completed the necessary courses to prepare for the exam before purchase.

7. **How much does the DCCA exam cost?**
   The DCCA exam costs **$250** USD.

8. **Which forms of payment are accepted?**
   We accept PayPal as well as any valid credit card.

9. **Can I use notes to take the exam?**
   The DCCA exam is open book format, you may use any of the following when completing the exam: e-learning courses, course transcripts, course outlines, consult notes, printed materials etc.

10. **What score do I need to obtain to pass the exam?**
    You must receive a 70% or higher to successfully pass the DCCA exam.

11. **When will I be notified of my exam results?**
    Once you submit your exam through the online assessment tool, you will immediately be notified of your score. **.**

12. **Can I see my test answers?**
    No. To maintain the quality and integrity of the certification, exams must remain secure at all times and no questions or answers are ever released under any circumstances.

13. **I passed the DCCA exam, when will I receive my certificate of completion?**
    After you have submitted the exam, if you pass with a 70% or higher, a printable certificate of completion will be automatically generated for you. To print your certificate, please click the green "course certificate" icon under the "lesson finished" section.

    Please note that certificates are only provided as a PDF (Adobe) file for printing from the Energy University learning management system. If you require a pre-printed certificate document, please email us at energyuniversity@schneider-electric.com and one can be supplied to you

14. **Can I retake the DCCA exam if I fail?**
    In the event that you fail your first (1st) attempt to pass any Exam, Energy University does not require any waiting period for you to attempt to pass the Exam again. You must however repurchase the exam.